



## Understanding and Combating 'Infodemic'

A Corpus Linguistic Approach to Analyzing COVID-19 Misinformation

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## **PART I: Introduction**







- **COVID-19:** a pandemic, spread all over the globe, a major public health challenge.
- **Misinformation:** false claim, spread rapidly in social media, damages the authenticity balance of news ecosystem.
- **Infodemic:** information pandemic (WHO 2020), people's false belief about COVID-19 related myths.



## Negative Impact of Infodemic



WAU--Reliable?

Wuhan's corona virus cured by a bowl of freshly boiled garlic water.Chinese doctor says.Many patients benefited.Eight (8)cloves of chopped garlics add seven(7)cups of water & bring to boil.,Eat & drink the boiled garlic water, overnight improvement & healing. RT

9:28 AM · Feb 1, 2020 · Twitter for Android

#### Cause Confusion

e.g. Taking excessive vitamin C, smoking, wearing multiple surgical masks and self-medicating with antibiotics.

#### • Threaten Lifes

e.g. An Arizona man was dead and his wife was hospitalized after the couple ingested a form of Chloroquine to prevent COVID-19.

#### • Disrupt Society

77 cell phone towers have been set on fire due to the conspiracy that 5G mobile networks can spread COVID-19.



## URGENCY

The urgency of finding COVID-19 misinformation can be attested by scores of already published papers (e.g. Brennen et al. 2020, Pennycook et al. 2020) and constant discussion in press and in social media.

- To understand its key properties (e.g. linguistic generalization patterns) before taking right actions.
- To prevent inadequate responses and fears from the population so as to mitigate its risks to the society.



Fighting this infodemic is typically thought of in terms of factuality, but there are several problems for gauging it:

- Diversity: much broader as malicious content includes not only fake news, rumors, myths and conspiracy theories, but also promotion of fake cures, panic, racism, xenophobia, and mistrust in the authorities, among others.
- Complexity: more comple in terms of information structure, flow, propagation, source, purposes, user groups, etc.
- Dynamic: it is changing according to time, the situation, its life cycle, the government control, the prominent figure, the community, etc.

## **PART II: Related Work**



### • Misinformation/Fake News Detection:

Rely mostly on computational ways of misinformation detection without in-depth analysis of how misinformation is constructed (e.g. Guacho et al. 2018, Torabi & Taboada 2019);

• COVID-19 Misinformation Analysis:

Discuss issues of mental health, treatment, policies, social engagement, etc. from the respective of journalism, medical science and social communication (e.g. Cao 2020, Fauci et al. 2020, Nishiura et al. 2020)

• Corpus-based Linguistic Analysis:

Focus on applying corpus linguistics tools to analyzing COVID-19 texts without dealing with information factuality (e.g. Wolfer et al. 2020)

### Language Matters

The previous studies of automatic detection of misinformation, which usually regards it as a binary classification task, do not contribute to our understanding of the generalization pattern of misconception in the language and it is not a task of white-and-black. There are some interesting grey areas worth introspection.

In addition, automatic textual classification studies by themselves do not help to pinpoint the fake part of the myth/news or how these falsehood misinform and affect the target population groups, not alone to ameliorate the negative effect of misinformation to the society.

#### **Common Linguistic Devices**

- Lexical: ngrams of characters or words (Mihalcea & Strapparava 2009, Ott et al. 2013, Fornaciari & Poesio 2014, Yu, et al. 2015), bag-of-words (Al Asaad, B., & Erascu, M. 2018).
- Syntactic: parts of speech (Zhou et al. 2004, Li et al. 2014, Yu et al. 2015), syntactic structure (Burgoon et al. 2003, Bachenko et al. 2008, Feng et al. 2012, Yancheva & Rudzicz 2013), measures of syntactic complexity (Perez-Rosas & Mihalcea 2015, Yancheva & Rudzicz 2013).
- Abstract: stylometric features (Burgoon et al. 2003, Yoo & Gretzel 2009, Kruger et al. 2017), semantically-related keyword lists (Burgoon et al. 2003, Mihalcea & Strapparava 2009, Li et al. 2014, Perez-Rosas & Mihalcea 2015), psychologically-motivated keyword lists (Burgoon et al. 2003, Hirschberg et al. 2005, Bachenko et al. 2008, Yu et al. 2015), sentiment (Yoo & Gretzel 2009, Yu et al. 2015), discourse structure (Santos & Li 2010, Rubin & Vashchilko 2012), and named entities (Kleinberg et al. 2017), among others.

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The later two aspects of linguistic features haven't been attested in studies of COVID-19 related misinformation (corpus-based approaches in particular), either analytical-wise or applicational-wise.

### The Current Research Scope

This paper aims at teasing out the respective linguistic characteristics of misinformation, as well as sorting out the prominence of the various linguistic cues for differentiating false information from true information.

# PART III: Methodology

### Theoretically Motivated

There are effective linguistics mechanisms (language leakages) for sharing misleading information and belief, that are Cognition- (Bronstein et al. 2019, Su 2018) and Psychology-based (Vogler & Pearl 2020), including for instance,

- lexical categories,
- syntactic constructions,
- formality and complexity,
- specific details,
- sentiment,
- logical incongruities,
- metaphorical expressions, etc.

### Corpus Analytical Tools

- Linguistic annotation tools (e.g. Stanford CoreNLP: POS tagging, syntactic parsing);
- Concordancing, (KWIC, Sketch Engine);
- Lexical analysis: LIWC (Linguistic Inquiry Word Count);
- Metaphor labeling: MIPVU (Metaphor Identification Procedure VU University Amsterdam);
- Sentiment analysis: NLTK (Natural Language Toolkit);
- Statistical analysis and visualization: R, etc.



To measure the distinctiveness of certain items occurring in the comparison groups, i.e. facts and myths:

• DP (Gries 2008, Lijffijt & Gries 2012)

$$DP = 0.5 * \sum_{i=1}^{n} \left| \frac{V_i}{f} - S_i \right|; DP_{nom} = \frac{DP}{1 - minS}$$

• PS Scaling (Pearl & Steyvers 2012, Vogler & Pearl 2020).

$$PS\_Scale = log(\frac{p(\frac{f_v}{T})}{p(\frac{f_v}{D})})$$

# **PART IV: The Corpus**



## The Data

- Many datasets about fake news (e.g. LIAR, FEVER, CREDBANK)
- Many datasets about COVID19 general information (e.g. GeoCoV19, COVID-19-TweetIDs, CORD-19)
- Very few data of COVID19 related information with gold truth labels.

| C1.         | Short Claims (Token) |          | News or Posts (Token) |                | Sub-total      |  |
|-------------|----------------------|----------|-----------------------|----------------|----------------|--|
| Sub-corpus  | FALSE                | TRUE     | FALSE                 | TRUE           | Sud-total      |  |
| CoAID       | 600                  | 1,757    | 573                   | 1,591          | 4,521          |  |
|             | (6,798)              | (19,899) | (29,650)              | (61,503)       | (117,850)      |  |
| Corona.Fake | 312                  | 298      | 584                   | 575            | 1,769          |  |
|             | (2,808)              | (2,981)  | (20,440)              | (14,386)       | (40,615)       |  |
| CoMyth      | 183<br>(2,013)       | -        | -                     | 183<br>(7,139) | 366<br>(9,152) |  |
| Total       | 1,095                | 2,055    | 1,157                 | 2,349          | 6,656          |  |
|             | (11,619)             | (22,880) | (50,090)              | (83,028)       | (167,617)      |  |

Table 1. The corpus components and data size

#### Figure: The corpus information of this study

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CoAID (COVID-19 Healthcare Misinformation Dataset) is an on-going collection of covid19 misinformation by Cui & Lee (2020) with diverse COVID-19 healthcare misinformation on websites and social platforms. The data includes 1,896 news, 183,564 related user engagements, 516 social platform posts about COVID-19, which have been be classified with ground truth labels. We include the short claims, news and posts in our corpus.

|        | fact_checl | news_url   | title       |                |             |               |              |           |
|--------|------------|------------|-------------|----------------|-------------|---------------|--------------|-----------|
| 100000 | medicalne  | https://wv | "Spraying   | chlorine or a  | alcohol on  | the skin kill | s viruses in | the body" |
| 100001 | medicalne  | https://wv | "Only olde  | r adults and   | l young peo | ople are at   | risk"        |           |
| 100002 | medicalne  | https://wv | "Children o | cannot get (   | COVID-19"   |               |              |           |
| 100003 | medicalne  | https://wv | "COVID-19   | ) is just like | the flu"    |               |              |           |
| 100004 | medicalne  | https://wv | "Everyone   | with COVIE     | 0-19 dies"  |               |              |           |
| 100005 | medicalne  | https://wv | "Cats and   | dogs spread    | l coronavir | us"           |              |           |

#### Figure: Sample Data of False Short Claims in CoAID

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Corona.Fake was collected by Susan Li over 1,100 news articles and social network posts on COVID-19 from a variety of new sources, such as Lead Stories, Poynter, FactCheck.org, Snopes, EuVsDisinfo that monitor, identify and fact-check disinformation that spread across the world, then labeled with binary truth values.

| title  | text                                       | source                   | label |
|--|--|--------------------------|-------|
| Due to the recent outbreak for the Corona    | "You just need to add water, and the dru   | coronavirusmedicalkit.co | FAKE  |
| Breaking news: China will admit coronaviru   | "As the "novel" coronavirus originated in  | https://gnews.org/       | FAKE  |
| Exposing yourself to the sun or to tempera   | "You can catch COVID-19, no matter ho      | https://www.who.int/em   | TRUE  |
| Drinking alcohol does not protect you again  | "Frequent or excessive alcohol consump     | https://www.who.int/em   | TRUE  |
| Are hand dryers effective in killing the new | "No. Hand dryers are not effective in kill | https://www.who.int/em   | TRUE  |
| Why Hand-Washing Really Is as Important      | "Washing your hands decreases the num      | https://www.snopes.com   | TRUE  |

#### Figure: Sample Data of Corona.Fake



We collected 183 COVID19 myths and respective debunked facts from online sources of FullFact, New York Times, CBS News, Snopes, Forbes, Word Health Organizations, The Guardian, etc. (Data available at Clara's Github)



#### Data are mainly downloaded from: Information is beautiful & COVID-19: Myths Versus Facts

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# PART V: Results and Analysis



#### Table 2. Structure of the analysis

| Linguistic Device |               | Feature                   | Aim  |  |
|-------------------|---------------|---------------------------|--|--|
| Lexical           |               | Word                      | Distinct vocabulary  |  |
| Grammatical       |               | POS                       | Prominent categorical and generalization patterns            |  |
|                   | Stylistic     | Complexity &<br>Formality | Salient language leakages<br>(unstrategic) of misinformation |  |
| Beyond<br>Grammar | Conceptual    | Lexical word pairs        | generators, indirect reflection<br>of people's cognitive and |  |
|                   | Psychological | Specific details          | psychological status while<br>misleading the audience        |  |

# **PART VI:** Conclusion and Future Work



## Conclusion

- Most concerned topics of COVID19 myths: origination, prevention, spreading, diagnosis, treatment, death, etc.
- People tend to believe short and affirmative claims with negative emotion which easily arouses upset feelings of the population and causes panic in the society;
- People are exposed to negative emotions with inherent sympathy and anxiety for particular people and/or especially vulnerable groups;
- Fake information also demonstrates stylistic, conceptual and psychological differences from true information, which tend to be more dynamic, less formal, less complex, and less specific;
- Abstract linguistic features, such as Formality, complexity and specificity are useful features for misinformation detection.



- Check the confusion matrix and conduct error analysis for each type of feature for a in-depth introspection;
- Annotate the data with more in-depth linguistic features in terms of metaphorical expressions etc.
- Conduct ablation analysis of the individual features of finer categories to further disclose the most salient linguistic patterns for indexing misconceptions.
- Build automatic detection system of misinformation using the current linguistic features in combination with sota DL models.